

General Information

- Fire Rating: Class "A". Specific test results are available upon request.
- Packaging: Priced by the single roll and packaged in double roll bolts (8 linear yards).
* Exceptions: WAG 3064, 3073, 3078, 3095, 3097, 3110, 3113, 3116, 3117, 3118 which are priced by the single roll and packaged in bolts up to 4 double rolls in length.
- Order Increments: Available in double roll bolts (8 linear yards) only.
- F.O.B.: Elk Grove Village, IL
* Exceptions: WAG 3064, 3073, 3078, 3095, 3097, 3110, 3113, 3116, 3117, 3118 which are F.O.B. New York, NY
- Return Policy: Full, uncut bolts, in their original packaging with labels intact, are returnable at a 30% restocking charge, within 30 days of invoice. **CUT ROLLAGE IS NOT RETURNABLE.** Returns must be approved in advance, and a return authorization number must be obtained from Customer Service. Returns are to be shipped prepaid to:
- Winfield Design
Attn: Receiving Department
1200 Arthur Avenue
Elk Grove Village, IL 60007
- Note: Return Authorization Number (s) must be marked on the outside of the returned material, with a copy of the invoice enclosed. Above conditions prevail for ALL returns.
- Memo Samples/
Cuttings for Approval: Samples of all Articulations patterns are available and can be sent out overnight from our Elk Grove Village Sample Department. Samples will be of commercial match, but may vary slightly from the actual material ordered.
- As this is a fine natural product variations are part of the inherent beauty and uniqueness of the material and should not be perceived as defects.
- Reserve Stock: Patterns stocked in Elk Grove Village, can be reserved for a period of up to 72 hours. A customer confirmation number will be issued on all items put on hold.
- Installation: **Stop after applying 3 strips.** If there are any variations in color and/or color match, this information should be immediately communicated to your local sales representative or Winfield Design before proceeding any further with the installation.
Winfield Design assumes no responsibility for the installation of material beyond three strips. Under no circumstances will Winfield Design be responsible for labor. This is an industry standard.